

## AlphaControl™

### Comprehensive Network Management Platform for IT Service Providers

Built specifically for the SMB market, AlphaControl is a comprehensive network management platform that allows IT integrators to improve service with less effort. AlphaControl lets you proactively monitor and remotely manage hundreds of SMB networks from a single console.



## Why AlphaControl?



### Single, centralized management platform

AlphaControl lets you manage all of your customers' critical IT needs from one centralized platform - saving resources, reducing costs and improving service levels.

### SaaS\$

### Boost recurring revenues with managed SaaS offerings

AlphaControl gives you all the tools you need to become an MSP, including fully integrated SaaS-based offerings that generate recurring monthly income.

## Key Features

### Instant Command Center

The powerful and intuitive AlphaControl console gives you an instant network operations center with a single centralized view.

### AlphaAgents for Proactive Monitoring

Unlimited set of free AlphaAgents continuously monitor and push diagnostic data on all devices in the networks you manage.

### Real-Time Alerts and Reports

Locally-installed AlphaAgents generate real-time alerts on screen, via email or SMS that let you proactively correct impending problems.

### 1-Click Remote Access

A secure TCP tunnel gives you immediate one-click VNC access to any machine with an installed AlphaAgent.

### Network-wide Vulnerability Check

Perform vulnerability checks on any network device, scan for open ports and identify potential security risks.

### Instant Client-to-Site VPN Creation

Create a secure client-to-site VPN in less than 10 seconds by connecting to an on-site Citadel device.

